

April 30, 2018

Micro Focus ITOM Idea Exchange is fully launched!

We are pleased to announce the launch of Idea Exchange, a new addition to <u>Micro Focus Software Community</u>. Idea Exchange is a web-based platform where users can submit Enhancement Requests (ERs) / new ideas to improve ITOM products, engage in dialogue with our Product Managers and SMEs, and vote on ideas that you would like to see in the products.

Enhancement Requests (ERs) for ITOM products listed below must be submitted via Idea Exchange.

- For Cloud Service Automation (CSA) and Codar, please submit ERs at HCM Idea Exchange
- For Data Protector, Backup Navigator and VM Explorer, please submit ERs at DP Idea Exchange
- For Network Automation (NA), Network Node Manager (NNMi), NNMi Smart Plug-Ins (iSPIs) and Network Operations Management (NOM) please submit ERs at <u>NOM Idea Exchange</u>
- For Server Automation (SA), Database and Middleware Automation Premium (DMA), IT Operations Compliance (ITOC), please submit ERs at <u>DCA Idea Exchange</u>
- For Operations Manager i(OMi), Operations Bridge Manager, Operations Manager Unix (OMU), Operations Manager Windows (OMW),Cloud Optimizer(CO)/VPV, Operations Bridge Analytics(OBA), Operations Bridge Reporter(OBR)/SHR, Application Performance Manager(APM), Business Process Monitor(BPM), SiteScope(SiS), Operations Agent(OA), OpsBridge Integrations, OpsBridge Content (Connectors and Management Packs), Collect Once Store Once (COSO), Business Value Dashboard (BVD), Performance Manager(PMi/PD), please submit ERs at <u>OpsB Idea Exchange</u>
- For SMA-X, SM Automation Containerized (SMA suite), Service Manager(SM), Asset Manager(AM), Connect-it(CIT) please submit ERs at <u>SMA Idea Exchange</u>
- For Universal Configuration Management DataBase(UCMDB) and Universal Discovery(UD) please submit ERs at <u>CMS Idea Exchange</u>
- For Operations Orchestration(OO) please submit ERs at OO Idea Exchange
- For Container Deliver Foundation(CDF) please submit ERs at <u>CDF Idea Exchange</u>

Welcome to the ITOM Idea Exchange.

As a community member, you can post your ideas the same way you post community messages, add comments and show support to other's ideas by voting. We have already seeded these Idea Exchanges with ideas from the existing ER system, among others. Please take a look and vote for your favorites. Don't see your #1 idea related to your product? Please add it!

This new Idea Exchange offers greater transparency, provides visibility to other members' requests, and allows you to show your support (votes) and help refine ideas. While there is no guarantee that your ideas will be accepted, Micro Focus product management will actively monitor the community and provide updates as needed. These updates are visible to all community members so anyone can track the status of the ideas.

For more information on submitting ideas in Idea Exchange, please review our <u>submission guidelines and review</u> <u>process</u>. <u>Login</u> with your passport account or create an account <u>here</u> to get started.

We encourage you to share your ideas, vote for your favorite suggestions and enhance existing ideas with your feedback and comments. Your feedback on the new Idea process is much appreciated – please don't hesitate to let the <u>moderator</u> know what you think!

Thank you!

Idea Exchange Moderators

Micro Focus ITOM